



ANDREW O. ISAR

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Via Electronic Comment Filing System

March 6, 2017

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, D.C. 20554

RE: Notice of *Ex Parte* Meeting – Structure and Practices of the Video Relay Service Program, Telecommunications Relay Service and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CG Docket Nos. 10-51 and 03-123

Dear Ms. Dortch:

On March 6, 2017, Angela Roth, President and Chief Executive Officer, ASL Services Holdings, LLC dba GlobalVRS (“GlobalVRS”), Gabrielle Joseph, Vice President and Chief Operations Officer, GlobalVRS, and Andrew Isar, Miller Isar, Inc. on behalf of GlobalVRS, met with Amy Bender, Legal Advisor, Wireline, to Commissioner O’Rielly.

Ms. Roth expressed support of the Commission’s proposed *Further Notice of Proposed Rulemaking* on additional Telecommunications Relay Service Fund program reforms, including adoption of a rate structure that will compensate providers for their allowable service costs under a sustainable program. Ms. Roth noted that the proposed reforms generally stand to help achieve the Commission’s objectives, which GlobalVRS supports. Ms. Roth, Ms. Joseph and Mr. Isar commented on the effectively impossible challenges that the Company has met in competing with a monopoly service provider, particularly when providing higher cost specialized Spanish language and Deaf-Blind services. The *Further Notice of Proposed Rulemaking* was felt to be a turning point in bringing competitive choice that the Deaf Community has long awaited.

Respectfully submitted,

MILLER ISAR, INC.

/s/ Andrew O. Isar

Andrew O. Isar

Regulatory Consultants to  
ASL Services Holdings, LLC dba GlobalVRS

cc: Amy Bender (via Email)